

REVOCATION

Cancellation of a Club Membership

CANCELLATION POLICY

Right of Cancellation

You have the right to cancel this contract within fourteen days without providing any reason.

The cancellation period is fourteen days from the day the contract was concluded.

To exercise your right of cancellation, you must inform us, THE ANSWER Club s.r.o., Kopcianska 14, 85101 Bratislava, Slovakia, Email: office@theanswerclub.com, by means of a clear statement (e.g., a letter sent by post or an email) of your decision to cancel this contract. You may use the attached model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of cancellation before the cancellation period has expired.

Consequences of Cancellation

If you cancel this contract, we are required to refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we receive the notification of your cancellation of this contract. For this refund, we will use the same means of payment that you used in the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this refund.

If you requested that the services begin during the cancellation period, you must pay us a reasonable amount which corresponds to the proportion of the services already provided up to the point when you inform us of the exercise of the right to cancel this contract, compared to the total services provided in the contract.

-End of the cancellation policy-

Cancellation of a Sales Contract

CANCELLATION POLICY

Right of Cancellation

You have the right to cancel this contract within fourteen days without providing any reason.

The cancellation period is fourteen days from the day on which you or a third party nominated by you, who is not the carrier, took possession of the goods. In the case of a contract for multiple goods ordered by you in one order and delivered separately, the cancellation period is fourteen days from the day on which you or a third party nominated by you, who is not the carrier, took possession of the last item.

To exercise your right of cancellation, you must inform us, THE ANSWER Club s.r.o., Kopcianska 14, 85101 Bratislava, Slovakia, Email: office@theanswerclub.com, by means of a clear statement (e.g., a letter sent by post or an email) of your decision to cancel this contract. You may use the attached model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of cancellation before the cancellation period has expired.

Consequences of Cancellation

If you cancel this contract, we are required to refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we receive the notification of your cancellation of this contract. For this refund, we will use the same means of payment that you used in the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this refund.

You must return or hand over the goods to us without undue delay and in any event not later than fourteen days from the day on which you communicate your cancellation of this contract to us. The deadline is met if you send back the goods before the period of fourteen days has expired. You will bear the direct cost of

returning the goods. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

-End of the cancellation policy-

Cancellation form template

(If you wish to cancel the contract, please fill out this form and send it back.)

To THE ANSWER Club s.r.o., Kopcianska 14, 85101 Bratislava, Slovakia, e-mail: office@theanswerclub.com

I/we (*) hereby cancel the contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*)

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Ordered on (*)/received on (*)

–

Name of the consumer(s)

–

Address of the consumer(s)

–

Signature of the consumer(s) (only for notification on paper)

–

Date

(*) Delete where inapplicable.